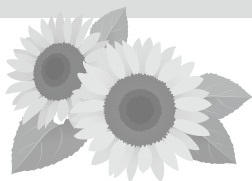


Kocoforre News

Issue 2: Summer 2022

Kocoforre is the nickname for the Kochi Consultation Center for Foreign Residents



Summer has arrived with its dazzling skies, and we hope everyone is doing well. In Kocoforre News, we will introduce the center's activities and useful information for foreign residents, those who are connected with foreigners, and people interested in multiculturalism.

At Kocoforre, consultation is provided in many languages!

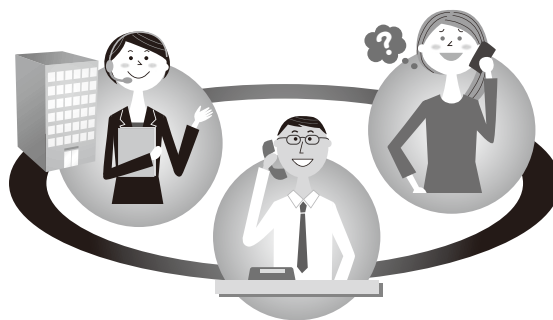
At Kocoforre, multilingual support is provided, so that foreigners can consult in their own native language. An English-speaking staff is available at all times. Interpreters are also available for Chinese and Vietnamese. Their work days can be checked on the Kocoforre website. For other languages, a telephone interpretation service will be used, so do not hesitate to contact us.

Tel: 088-821-6440 (Mon - Sat) 09:00-17:00

Languages: Japanese, English, Chinese, Korean, Thai, Vietnamese, Indonesian, Malay, Tagalog, Nepali, Burmese, Khmer, Portuguese, Spanish, French, German, Italian, Russian, Mongolian, Sinhalese, Hindi, and Bengali (as of May 2022)

At Kocoforre, advice is available on all aspects of life. Feel free to contact Kocoforre when you need advice.

Consultations are free of charge and will be kept private.



■ Multilingual Consultation Service

Here are two organizations that offer telephone consultation in many languages

There are other suitable organizations and consultation services depending on consultation content, so please contact Kocoforre to ask.

Japan Legal Support Center Multilingual Information Service Tel: 0570-078377

(Weekdays: 09:00-17:00) *Call rates apply.

*When calling from IP phones or repaid phones, call **050-3754-5430 instead**

[English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Tagalog, Nepali, Thai, Indonesian]

Information on the Japanese legal system, bar associations, and relevant organizations, regarding loans, divorce, labor, accidents, visas, natural disasters, and more, is provided at no cost.

(Website for the Japan Legal Support Centre, Houterasu: <https://www.houterasu.or.jp/multilingual/index.html>)

Human Rights Counseling for Foreign Nationals Tel: 0570-090911

(Weekdays: 09:00-17:00)

[English, Chinese, Korean, Filipino, Portuguese, Vietnamese, Nepali, Spanish, Indonesian, Thai]

Do you face human right problems in your daily life, such as being unfairly discriminated against because you are a foreigner, or are you being bullied at school? Please do not worry alone. Instead, consult the Legal Affairs Bureaus and District Legal Affairs Bureaus.

(Website for the Ministry of Justice: <https://www.moj.go.jp/JINKEN/jinken21.html>)

Organization for Technical Intern Training

Technical intern trainees can consult the organization with their problems.

(Website: <https://www.otit.go.jp/>)

Vietnamese 0120-250-168 Mon-Fri 11:00-19:00 Sat 9:00-17:00	Chinese 0120-250-169 Mon, Wed, Fri 11:00-19:00 Sat 9:00-17:00	Indonesian 0120-250-192 Tue, Thu 11:00-19:00
Filipino 0120-250-197 Tue, Thu 11:00-19:00 Sat 9:00-17:00	English 0120-250-147 Tue, Thu 11:00-19:00 Sat 9:00-17:00	Thai 0120-250-198 Thu 11:00-19:00 Sun 9:00-17:00
Cambodian 0120-250-366 Thu 11:00-19:00	Burmese 0120-250-302 Tue 11:00-19:00	

There are no calling charges!



Daily Life Support Portal for Foreign Nationals

The Immigration Services Agency of Japan has information on its website for foreigners who are living in Japan.



<https://www.moj.go.jp/isa/support/portal/index.html>

[Japanese, simple Japanese, English, Chinese, Korean, Spanish, Portuguese, Vietnamese, Nepali, Thai, Indonesian, Burmese, Cambodian, Filipino, Mongolian, Russian, Bengali, Italian, German, French, Hindi, Swahili, Turkish, Arabic, Urdu]

What Kocoforre has done so far (Apr 2021 - Mar 2022)

Last year, a total of 555 consultations were brought to Kocoforre. In addition to foreigners, there were consultations from businesses, local authorities, and Japanese people involved with foreigners. International events, on-site consultations, and consultations held by specialists like legal consultations by lawyers, were also held. Useful information for

foreigners, announcements from the Immigration Services Agency of Japan, articles on COVID-19, etc. were posted on our website and instagram in simple Japanese and foreign languages. In addition, we have seen a total of 85 people registering as volunteers to support foreigners in their community.

[Consultation events held last fiscal year]

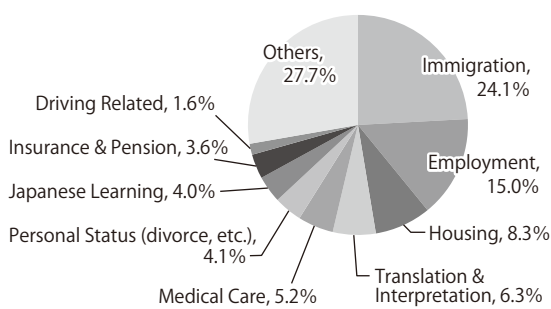
On-site Consultation Events (2021 Fiscal Year)			
Jul 2021	Shimanto City On-site Consultation (Shimanto City Office)	■ Consultation on residence status	■ General counseling for foreigners
Nov 2021	Nankoku City On-site Consultation (Nankoku City Nisshou Fukushi Kouryuu Center)	Consultation on residence status and procedures (entry into Japan, obtaining, renewing, or changing residence status) was provided by a supervisory inspector of the Takamatsu Regional Immigration Services Bureau.	Kocoforre counselors provided advice on daily life (work, medical care, education, troubles, international exchanges, etc.).
Mar 2022	Tosa City On-site Consultation (Tosa City Cultural Complex Tsunade)		




This fiscal year (April 2022 - March 2023), on-site consultations will be held again in Shimanto City, Nankoku City, and Tosa City. Legal consultations will also be held for an expanded period.

Legal Consultation Events (2021 Fiscal Year)		
Oct 2021	Legal Consultation for Foreign Residents (Kochi Prefectural Culture Hall)	Lawyers provided free advice to foreigners on legal problems and concerns. <ul style="list-style-type: none"> ■ Family matters (divorce, custody, domestic violence, inheritance, division of property, etc.) ■ Work matters (dismissal, salary, occupational injuries, power harassment, etc.) ■ Others (naturalization, consumer issues, damage compensation, neighborhood relations, etc.)
Feb 28 - Mar 5 2022	Legal Consultation Week for Foreign Residents (Kocoforre)	<ul style="list-style-type: none"> ■ Family matters (divorce, custody, domestic violence, inheritance, division of property, etc.) ■ Work matters (dismissal, salary, occupational injuries, power harassment, etc.) ■ Others (naturalization, consumer issues, damage compensation, neighborhood relations, etc.)

Breakdown of consultations received by Kocoforre (Apr 2021 - 2022 Mar)



The most consultations received were on immigration procedures (visa status), followed by employment and labor. A foreigner's employment is closely related to their status of residence. Housing consultations were on finding rented or public housing that is easy for foreigners to rent. In the area of translation and interpretation, we have received requests for assistance in Vietnamese and Indonesian in addition to English and Chinese, as there are many foreigners of various nationalities living in the prefecture. In the area of medical care, we received inquiries about medical institutions that provide services in foreign languages, and consultations on COVID-19 (PCR tests, vaccines, etc.).



Shimanto City On-site Consultation Event

Announcements from Kocoforre

[Date & Time] Aug 5, 2022 (Fri) 10:00-15:40
[Venue] Meeting Rooms 303 and 304, 3rd Floor, Shimanto City Hall
 (4-10 Nakamura Ohashidori, Shimanto City, Kochi Prefecture)
[Content] "Consultation on Residence Status" by supervisory inspector of the Takamatsu Regional Immigration Services Bureau.
"General counseling for foreigners" by Kocoforre counselors

► For more information, please visit the Kocoforre's website.

■ Website



Available in Japanese, English, Chinese, Korean, Indonesian, and Vietnamese.

■ Instagram



Useful information on living in Japan is posted up in simple Japanese.

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